

**The Eastern Colorado Bank
RELATIONSHIP BANKER JOB DESCRIPTION**

TITLE:	Relationship Banker	LOCATION:	Cheyenne Wells, CO
FLSA:	Non-Exempt	REPORTS TO:	Asst. VP-Retail Deposits
SEGMENT:	Operations	SALARY RANGE:	Discussed at Interview
CATEGORY:	Full Time	TRAVEL REQUIRED	5-10%
SHIFT:	Monday-Friday; 8:00 a.m.–5:00 p.m. Saturday; 9:00 a.m.-12:00 p.m. (one weekend per month)	DATE:	September 30, 2020

SUMMARY

The Eastern Colorado Bank is seeking a full-time **Relationship Banker**. We are looking for an outgoing, energetic person comfortable with maintaining and coordinating their own work efforts, multitasking, and having flexibility in their duties. Applicant must be detail oriented and must possess a high level of organizational skills. Previous banking experience a plus, but not required. High comfort level with business writing and working with computers required. Applicant must be able to offer superior customer service to existing and potential customers.

ESSENTIAL DUTIES OF THE RELATIONSHIP BANKER POSITION

1. Work in conjunction with office staff to develop new deposit relationships with businesses and consumers
 - a. Open deposit accounts for business and consumer customers including but not limited to Individual Retirement Accounts (IRAs), Demand Deposit Accounts, Health Savings Accounts (HSAs), Certificate of Deposit Accounts (CDs), Trust Accounts and Savings Accounts
 - b. Enroll and train customers on Online Banking and Cash Management Products
 - c. Educate customers as needed on new and existing products and services
2. Field incoming phone calls, directing them to appropriate bank personnel
3. Field and research customer inquiries
4. Maintain a teller drawer for cash transactions
5. Assist in the development of documents as requested by officers including customer letters and bank correspondence
6. Assist in Office Administration as needed
7. Assist other employees with tasks associated with ensuring customer satisfaction

ESSENTIAL DUTIES OF BEING AN EMPLOYEE OF THE EASTERN COLORADO BANK

1. Treats people with respect; keeps commitments; inspires the trust of others; works ethically and with integrity; upholds organizational values; accepts responsibility for own actions.
2. Follows policies and procedures; completes administrative tasks correctly and on time; supports the Bank's goals and values; benefits the bank through outside activities.

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SECONDARY DUTIES

The position of Relationship Banker performs duties specific to the position and other functions as assigned.

SUPERVISORY RESPONSIBILITY

The Relationship Banker position is not responsible for the supervision of any employee(s).

MINIMUM REQUIREMENTS

These specifications are general guidelines based on the minimum experience normally considered essential to the satisfactory performance of this position. The requirements listed below are representative of the knowledge, skill and/or ability required to perform the position in a satisfactory manner. Individual abilities may result in some deviation from these guidelines.

1. Applicant must have high school diploma or equivalent.
2. Excellent organizational and time management skills.
3. Intermediate skills in computer terminal and personal computer operation; mainframe computer system; word processing and spreadsheet software programs.
4. Intermediate typing skills to meet production needs of the position.
5. Intermediate math skills.
6. Exceptional verbal, written and interpersonal communication skills with the ability to apply common sense to carry out instructions and instruct others, write reports, correspondence and procedures, and speak clearly to customers and employees.
7. Ability to deal with complex problems involving multiple facets and variables in non-standardized situations.
8. Ability to work with no supervision while performing duties.
9. Current Colorado driver's license and a vehicle with appropriate insurance coverage if required to drive in the course of performing assigned duties and responsibilities.

Management reserves the right to change this position description at any time according to business needs.